



BANKRUPTCY & ESTATES CONFERENCE

WELCOME!

I would like to thank you for joining us in National Harbor for the American InfoSource Bankruptcy & Estates Conference!

Over the next two days, you will have the opportunity to participate in an interactive forum and listen to an accomplished lineup of speakers and meet strategy, operations, and legal professionals from the nation's largest financial institutions to discuss best practices and learn about the latest updates and trends in bankruptcy and deceased account management.

We will kick things off on Tuesday evening at 5:30 PM with a Welcome Reception in the Atrium. Cocktails and hors d'oeuvres will be available and we will share a brief overview of our program of events. The Welcome reception will be followed by dinner at National Pastime, which is located across from the Gaylord Atrium.

On Wednesday morning, breakfast will be served 7:00-9:00 AM in Eastern Shore 1. This will be a great opportunity to network with other Conference participants.

Conference sessions will take place in Eastern Shore 2. Sessions will begin at 8:00 AM on Wednesday and 9:00 AM on Thursday. Lunch will be served at Noon. Guests will then be free to enjoy an afternoon of relaxation and recreation in National Harbor. Our chartered yacht will leave out of National Harbor at 2:00 PM for a Potomac Riverboat cruise into the city.

Wednesday night we will host a cocktail reception at 6:00 PM on the Terrace at Old Hickory Steakhouse (located in the hotel). Dinner will follow in the Potomac Riverview Room at 7:00 PM.

On Day 2, a private breakfast in Eastern Shore 1 will be available 7:00-9:00 AM. Lunch will be provided at Noon, following Thursday's sessions.

Below you will find key contacts for the Conference, in case you have any questions during your stay:

Event Contact:

Brian Welch
512-762-6696 Cell
bwelch@americaninfosource.com

Additional AIS Contact:

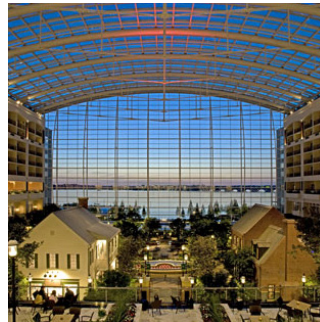
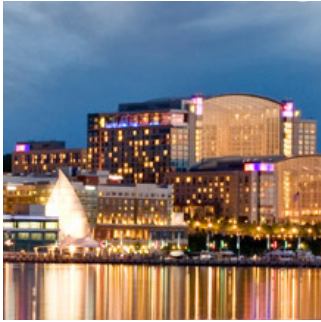
Penn Shaper
713-443-4854 Cell
pshaper@americaninfosource.com

Hotel information, agenda and maps are also included in this Welcome Packet.

Sincerely,

**Blake Hogan
President, American InfoSource**

**WELCOME
PACKET**



2015



**BANKRUPTCY & ESTATES
CONFERENCE**

“BALANCING RECOVERY RISKS AND OPPORTUNITIES”

PRESENTED BY



GAYLORD NATIONAL RESORT • NATIONAL HARBOR, MD • SEPT 23-24



BANKRUPTCY & ESTATES CONFERENCE

KEY TIMES

Tuesday Welcome Reception	6:00pm	The Atrium of Gaylord National
Tuesday Night Group Dinner	7:00pm	National Pastime Grill (Inside Gaylord National)
Wednesday Breakfast	7:00 - 8:00am	Eastern Shore 1
Opening Remarks	8:00am	Eastern Shore 1
Lunch	Noon	Eastern Shore 1
Wednesday Afternoon of Relaxation or Recreation	2:00 - 5:00pm	Group Outing - Potomac River Boat Cruise aboard the National Elite
Wednesday Night Cocktails	6:00pm	Old Hickory Terrace
Wednesday Night Group Dinner	7:00pm	Old Hickory (Rachel Jackson Room)
Wednesday Night Group Outing	9:00 - 10:00pm	Group Outing - Under the Lights Monument Tour
Thursday Breakfast	7:00 - 9:00am	Eastern Shore 1
Thursday Sessions Begin	9:00am	Eastern Shore 1

IMPORTANT CONTACTS

Event Contact:

Brian Welch
512-762-6696 Cell
bwelch@americaninfosource.com

Additional AIS Contact:

Penn Shaper
713-443-4854 Cell
pshaper@americaninfosource.com



MEETING AGENDA

TUESDAY, SEPTEMBER 22ND

5:30 PM - 7:00 PM	Welcome Reception - The Atrium of the Gaylord National
	Kick off the conference with cocktails, hors d'oeuvre, and overview of our program of events
7:00 PM - 8:30 PM	Group Dinner - National Pastime Grill (Located in Gaylord National)

WEDNESDAY, SEPTEMBER 23RD

7:00 AM - 8:00 AM	Networking Breakfast - Private Buffet in Eastern Shore 1
8:00 AM - 8:15 AM	Opening Remarks
	Blake Hogan - President, American InfoSource
8:15 AM - 9:00 AM	Moving the Needle in the Chapter 7 World
	Kelly M. Hagan - immediate past President, National Association of Bankruptcy Trustees
9:00 AM - 9:45 AM	What's the Buzz in Chapter 13 Bankruptcy
	Henry E. Hildebrand - Chapter 13 Trustee, Middle District of Tennessee
9:45 AM - 10:00 AM	Break
10:00 AM - 11:00 AM	The Debtor's Perspective
	Mary Beth Ausbrooks - Partner, Rothschild & Ausbrooks, PLLC
11:00 AM - 12:00 PM	Creditors Roundtable Sessions - Bankruptcy
	Three 20-min sessions: 1) Regulatory Issues 2) Operational Best Practices 3) Recovery Analytics

12:00 PM - 1:00 PM	Private Buffet Lunch - Eastern Shore 1
2:00 PM - 5:00 PM	Afternoon of Relaxation or Recreation
	Group Outing - Potomac River Boat Cruise aboard the National Elite
6:00 PM - 7:00 PM	Cocktail Reception Overlooking the Potomac - Old Hickory Terrace
7:00 PM - 9:00 PM	Group Dinner - Old Hickory - Potomac Riverview Room
9:00 PM - 10:00 PM	Group Outing - Under the Lights Monument Tour

THURSDAY, SEPTEMBER 24TH

7:00 AM - 9:00 AM	Networking Breakfast - Private Buffet in Eastern Shore 1
9:00 AM - 10:00 AM	Understanding Estates - Through the Eyes of a Probate Attorney
	Sara G. Murphy - President, Legacy Legal Center PLLC
10:00 AM - 11:00 AM	Latest from the CFPB
	John McNamara - Program Manager for Debt Collection, Consumer Financial Protection Bureau
11:00 AM - 11:15 AM	Break
11:15 AM - 12:00 PM	The United States Trustee Program and Bankruptcy Enforcement
	Gary Donahue - Assistant United States Trustee, Providence, RI
12:00 PM - 1:00 PM	Private Buffet Lunch - Eastern Shore 1
1:00 PM - 2:00 PM	Creditors Roundtable Sessions - Estates



GROUP DINNER VENUES



Watch a 30 foot video wall while you drink and dine at this cutting-edge sports-bar which blends contemporary design with sports memorabilia. Enjoy generous portions of comfort food and relive historical sporting events.



We will host a cocktail hour (6:00 PM) and group dinner (7:00 PM) on Wednesday at Old Hickory Steakhouse, located on the Lobby Level of Gaylord National. For the finest in sophisticated dining, treat yourself to Old Hickory Steakhouse, where dinner is truly an unforgettable experience. Enjoy Harris Ranch premium beef, artisanal cheeses from our cheese cave, hand crafted cocktails and a cigar terrace.





GROUP OUTINGS

POTOMAC RIVER BOAT CRUISE ABOARD THE NATIONAL ELITE

Enjoy stunning waterfront views, creative specialty cocktails and a selection of light bites and hors d'oeuvres aboard the National Elite private yacht. As we cruise up the Potomac River, relax on National Elite's two climate-controlled interior decks, or enjoy the fresh air on the skydeck rooftop lounge and the outer deck with patio seating.



UNDER THE LIGHTS MONUMENT TOUR

When the sun goes down, Washington turns into a different city. We will cruise the city in style and take you right to some of the city's most popular monuments and let you see the city in a different light.



AREA MAP



To download the complete directory click here:

<http://nationalharbor.com/wp-content/uploads/2014/05/NH-Map-Directory.pdf>

To view an interactive parking map click here:

http://nationalharbor.micromaps.com/index.php?map_id=679&layer=22912

HOTEL MAP



Overview Map



HOTEL MAP

Hotel within a Hotel

Hotel Meeting Space | Levels 2 & Lower Atrium

